



roundabout
YOUR LOCAL YOUTH HOUSING CHARITY

Our impact 2023

roundabouthomeless.org

Charity Number 1061313



“

For a long time, I felt like a nobody, because I didn't have any friends and was unemployed. Being at Roundabout has changed me greatly as a person - I've gained more confidence and I've learned to love myself. I've never felt as happy as I do now. ”

Contents

- 4 Creating a new path for the future
- 5 Welcome from the CEO
- 6 Our Values
- 7 Brittany's Story
- 8 Our Services
- 10 2023 in Numbers
- 11 Jade's Story
- 12 Fundraising Highlights
- 14 My support worker made a big difference
- 15 Supporting Sam has been a rewarding journey
- 16 Thanks
- 18 Financial Summary
- 19 Reflection on the year



Our **Vision, Mission & Aim**

Every young person deserves the chance
to have a bright future



Our Vision:

To end youth homelessness in South Yorkshire.



Our Mission:

To provide shelter and tailored support, making sure that no young person has to experience homelessness in South Yorkshire.



Our Aim:

to empower young people to break the cycle of homelessness by helping them develop long-term independent living skills and support them with their health, education and employment needs.

Creating a new path for the future

Roundabout is committed to ending youth homelessness in South Yorkshire. We now support more than 380 people aged 16-25 every day who are homeless or at risk of becoming homeless.

We have supported thousands of young people since we began in 1977. No route to homelessness is the same and some young people just need a bit of support at a difficult time, but sadly the majority of the young people we see have experienced an element of childhood trauma. Without intervention, it is this experience that carves the path they follow for the rest of their lives.

Feeling let down and undervalued they struggle to trust anyone, but Roundabout is here to bring stability to their lives. We have a range of services, offering different levels of support depending on a young person's needs. Each young person's journey to independence is different, but by tailoring our support, we aim to help them to develop the skills they need to succeed and break the cycle of homelessness.

We help them see a new route – a route that can be scary, unpredictable and challenging, but by following this path with our support we aim to help them realise their potential and give them the opportunity to have a brighter future.

“

Roundabout saved my life. Having a support network enabled me to get myself back on track - without my support worker I wouldn't have accomplished any of that and I am truly so grateful

”



A message from the CEO

As we reflect on the past year, I am honoured to welcome you to our Annual Impact Report. Over the last year we have maintained our commitment to ensure every young person in Sheffield and Rotherham has a safe place to live each night.

This task has become increasingly difficult. In my 23 years of working in homelessness in South Yorkshire, I have never witnessed so many people in such desperate need of housing and support. Our Homeless Prevention Service in the centre of Sheffield had its busiest year in its 9 year history and all our 350 bedspaces have been full every night.

But...we will keep going, and we will find solutions to help as many young people in our region as we can.

This year has been a testament to our collective dedication. I must give gratitude to our incredible staff, whose unwavering passion and tireless efforts have enabled us to help more young people than ever this year. Their commitment to young people has not only been admirable but instrumental in achieving our goals.

Our supporters - you are the backbone of Roundabout. Your generosity has allowed us to expand our reach and make a tangible impact on the lives of more young individuals facing homelessness than ever before.

Together, we've provided not just shelter, but hope, guidance, and a pathway to brighter futures.

In the face of unprecedented challenges, we have adapted and persevered. Through innovative programs, collaborative initiatives, and your unwavering support, we have become stronger, more resilient, and more effective in our mission.

This report encapsulates not just numbers and statistics but the stories of transformed lives – stories made possible by you. It is a celebration of our shared commitment to alleviating youth homelessness in South Yorkshire. As we delve into the details of our accomplishments, let us take a moment to recognise the profound impact of our collective efforts and envision the possibilities that lie ahead.

Ben Keegan

Our values



We Care

We go the extra mile to support young people to make their own choices and empower them to make positive changes in their lives.

We Strive

We strive to give young people the best possible accommodation, support, advice and continually develop personalised services.

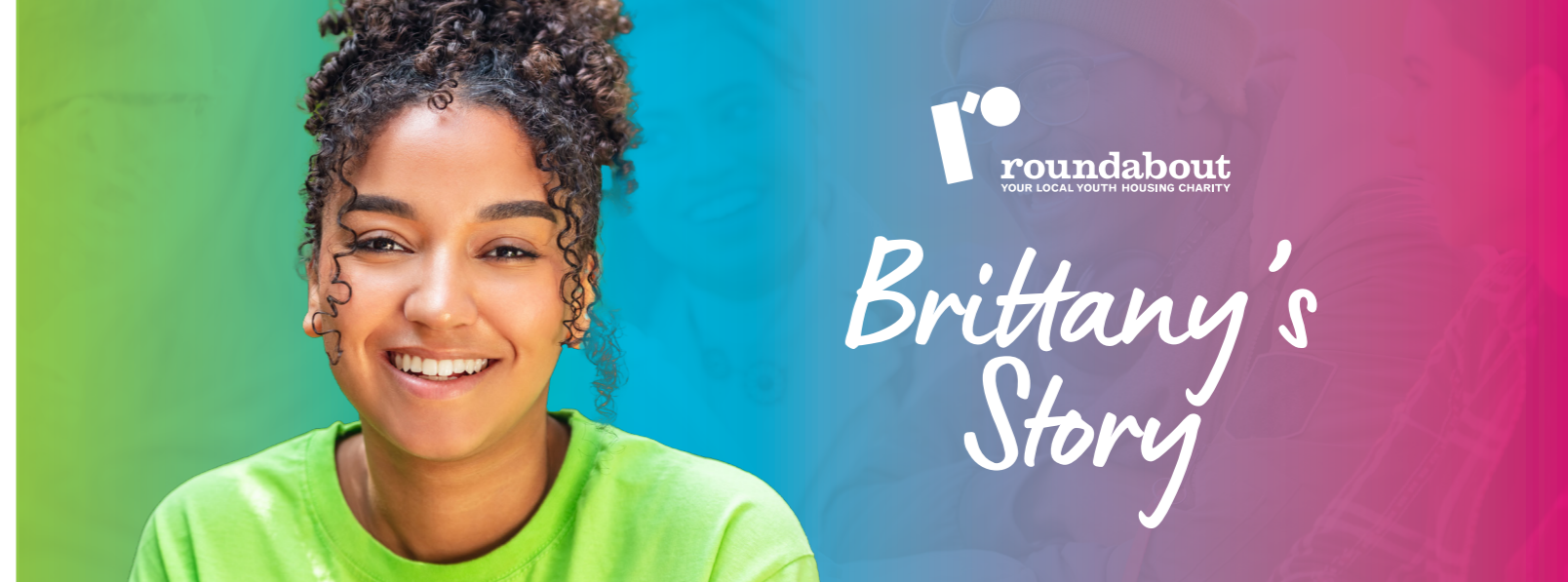
We're Creative

We are innovative, flexible and responsive to change, to ensure the needs of all young people are met.

28
young people
benefitted from
Roundabout's new
counselling service
this year.



roundabout
YOUR LOCAL YOUTH HOUSING CHARITY



Brittany had what she describes as 'a whirlwind upbringing' and one that she once even doubted she would survive. After experiencing a life revolving around drugs, violence and living on the streets, she now has her own home, a job and an important volunteer role as one of Roundabout's Peer Educators.

"I had a troubled upbringing and got kicked out of my house at 16. It was just a few days later, after managing to take refuge for a few nights with my uncle, that I first met the Roundabout team. I called their Prevention Service, went straight in to chat to them and within 4 hours I moved into their hostel.

Initially reluctant, I found some familiar faces there and staff were lovely, making it more welcoming.

Living in that environment was tough. I went downhill and wasn't accepting support that was offered. After a series of challenges, including rough sleeping, I finally moved into my own tenancy and Roundabout's Supporting Tenants team helped me with benefits, keeping track of my bills and taught me how to manage a tenancy on my own. But they're so much more than that! I would talk to them about how I was feeling, how my daughter was making me feel and my worker would just listen. Then, at the end, we'd talk about how we can resolve the situation I was going through. Roundabout also helped me build a relationship with my mum because in the past we hadn't understood each other - my mum hated me and I hated my mum and I didn't think there was going to be a way back from that. But

now we see each other at least twice a week, we go on holidays together and I can turn to her for support.

Roundabout also encouraged me to apply for a job at the University of Sheffield, and I was successful! Despite leaving school with no GCSEs, volunteering with Roundabout gave me confidence and changed my perspective. Instead of looking at myself and my past and being disgusted I am proud now - look how amazing I am!

I have gone from rags not quite to riches yet but my dream is to own my own hostel. I want to be a social worker too and I know that I could do that now when it would never have seemed possible before.

I'm now volunteering as a Roundabout Peer Educator. It allows me to tell my story to younger kids in schools and show them that if they ever did go through this, then I can say there are ways out of it and I can show them where to go for help. I had the drugs, I had the friends, I had the lifestyle but I was never once happy.

Living like that is actually just so depressing and you don't have time for yourself because you have to make time for all the other things you have to do.

I had got to my breaking point but Roundabout got me to talk about my plans for the future and helped me to look at my life - they gave me a purpose to actually live."

Stock photo has been used for illustration purposes.

Young people are at the heart of all we do



We held 921 mediation sessions through our Talk It Out service - 100% of these young people avoided homelessness and 81 % moved back to the family home

Homeless Prevention:

Roundabout is strongly committed to preventing young people from becoming homeless and believes home is the best place to be if it is safe to be there.

Our Homeless Prevention Service is there to offer advice and support to young people who are at risk of becoming homeless, and often signposts to other services, both at Roundabout and externally.

The most common risk to a young person becoming homeless is relationship breakdown in the home, which often leads to them leaving. Our Talk it Out mediation service plays a key role in improving communication between a young person and their family, in order to improve their relationship at home.



I had a really good experience with Roundabout. All the staff were so caring and really listened to my situation and made me feel much better. They always offered food and drink and helped with anything they could and helped me get somewhere to live. The drop in was always a safe space to go where I would feel comfortable and warm. They really helped me get a fresh start.



Accommodation:

Roundabout provides emergency accommodation in Sheffield and Rotherham for those facing homelessness. Our main aim is to make sure that no young person sleeps rough and has a safe place to stay.

- Our hostels offer support to individuals with nowhere else to go
- Group Living supports asylum seekers and those leaving care
- Dispersed properties across the city provide a semi-supported living environment
- Resettlement properties support those referred by Social Services and the Youth Justice Service
- Rapid Rehousing focus on our most vulnerable young people, including those who have addictions or have experienced rough sleeping, offering intensive support
- Safe Space caters to 16 and 17 year olds who are experiencing acute mental health or behavioural crises

Throughout all our accommodation services, we engage with individuals on a one-to-one basis, tailoring support to help them develop skills, engage with the community, boost confidence, and prepare for independent living.



Increased our accommodation provision by 119%



We supported 140 young people and their families in their own tenancies

Tenancy Support:

Our floating support service works with young people who are living in their own properties.

This team supports a range of young people, all with different needs. Some may have moved out of Roundabout's accommodation and need help while they acclimatise to independent living, learning how to budget and maintain a new tenancy. Others might already be living in their own property in Sheffield or Rotherham, but circumstances have changed meaning they need a bit of guidance, encouragement and support. Either way, we are there by their side offering support and advice to prevent them from becoming homeless, helping them live independently and integrate into their communities.

Ongoing Support:

Through our comprehensive support program, we aim to empower young people by addressing their physical and mental health needs. Acting as advocates, we accompany them to appointments to help them build confidence, encourage them to discover new experiences and our confidential counselling service provides a safe space for addressing personal challenges.

Many have the ambition to access work or training, so we support, encourage and motivate them to explore new interests and potential careers. Crucially, we ensure young people acquire essential life skills like budgeting, cleaning, and cooking, aiming to equip them for successful, independent lives and prevent future homelessness.



70 young people were supported with their education, employment and training needs



I asked my young person what he would enjoy and he said he's always fancied roller skating! So, one evening we went along to a local roller disco. Thankfully, I didn't fall over and he had a great time. It was fantastic seeing him being out and about, trying something new. It's these experiences that will really help his confidence grow, and are key to helping him manage his anxiety."

Roundabout Key Worker



The last 12 months in numbers



1521

Supported over 1521 young people across all our services



43

Rapid Rehousing supported 43 young people with complex needs



34

34 young people have been helped by our Housing Fund, helping them pay deposits for their new homes, afford their first month's rent or help buy the household items they need



1800

Our Peer Educators delivered sessions to over 1800 students

Peer Education involves young people who have been supported by Roundabout going into schools to tell their story, aiming to prevent other young people from experiencing homelessness



515

Assisted 515 young people at our Homeless Prevention Advice drop-in service



28

28 young people used Roundabout's new counselling service



26

26 young people were involved with our Future Builders project



32

Our Group Living service expanded, now working with up to 32 young people at any one time



28

28 young people were supported to move into the private rented sector



+4

Appointed 4 new trustees to our board



Jade's Story

Jade was about 23 when she came to Roundabout. She was previously living in a women's refuge for her own safety as she was in an abusive relationship. Sadly, her partner turned up and made trouble for her causing the refuge to ask her to leave. Jade had nowhere else to turn. She was street homeless and due to the trauma she had experienced in her life, she was using drugs.

She found herself caught up in a cycle of addiction and it was at this point that she was referred to Roundabout. She spoke to our Homeless Prevention Service who put her in touch with the Rapid Rehousing team. This dedicated team works with some of the most vulnerable young people in our region, who have complex needs and require intense wraparound support. Our team actively go out into the community, identify homeless young people who need intensive support and help them to access accommodation and develop their long-term living skills.

Jade was supported on a close one-to-one basis by Debbie, the Rapid Rehousing Manager. Debbie encouraged her to start building her life again and supported her with doing things like taking her shopping - things that other people might take for granted.

Debbie saw Jade regularly, supporting her as she came to the realisation that she couldn't cope with this man in her life any more.

"He used to take all her money from her," explains Debbie.

"I remember one very special day when she told me she had managed to save £5 towards her food shopping. To others this may not seem like much, but for Jade that represented six or seven months of hard work and dedication. I was so proud of her."

Roundabout sourced Jade a placement with another women's refuge and Debbie continued to support her while she was there, seeing her break those bonds and going from strength to strength.

"We were taking her horse riding and doing activities that built her confidence, and the change in her was incredible."

We helped Jade see a way of life that didn't involve drugs. Now Jade has her own council tenancy, and she's been in her own place for about two years now. She is completely drug free, pays all her own bills and she's learning to drive.

"It's amazing to see how Jade has truly turned her life around," explains Debbie.

"This is testament to her determination to live a different life to the one she had. In the future she wants to come and work at Roundabout and help other people to change their lives too."

Stock photo has been used for illustration purposes.



Fundraising Highlights

Roundabout's fundraising team had a hugely successful year, and we are grateful to all businesses, groups and individuals who help to make such a huge difference. Whether taking part in challenges, supporting pro bono or being involved with events, together we are changing the lives of homeless young people in our region. Here are just a few highlights from the past year!



Meadowhall

Roundabout were the chosen charity to partner with Meadowhall, which helped raise **£22,600**. We held our annual Sleep Out here too!



Yorkshire Chocolate Festival

Moving to Magna and featuring over 70 stalls, our second Yorkshire Chocolate Festival ran workshops throughout the day and raised **£17,865!**



Musical Extravaganza

We brought a musical extravaganza to the Crucible Theatre in 2022 and it was so successful raising **£15,206**, we decided to make it an annual event! Featuring volunteer individual performers, local theatre groups and west end stars, we showcased a real variety of incredible talent.



Board game swap

Treehouse Board Game Café continued to host game swaps, raising thousands of pounds.



Christmas Hike

Peter Beeby organised a Christmas Hike to ensure every young person got a gift card at Christmas

Photography Credits: Green Vision Photography, Sarah Parker Photography, Nora Ngan

- SSB Law** have continued to do lots of creative fundraising at work throughout the year
- Fletchers Waste Management** are providing ongoing support to Roundabout to ensure rubbish is collected safely
- Brave abseilers** raised **£15,000**
- Our Ride London cyclists** raised over **£10,000**
- Henry Boot** sponsored the Prevention Service to ensure it could stay open
- Armadillo** have continued to support Roundabout by providing storage
- We raised £6,220 plus gift aid** in our Co-Op Winter Warmer campaign
- Our popular annual Murder Mystery** raised **£1,682**
- The Christmas presents** we received totalled an incredible **£17,168**, which really helped our young people to feel valued, special and appreciated

Lastly, a huge shout out for everyone who jumped out of a plane, hiked, swam, cycled, sang, ran, bake sales and all of the other ways that they have helped Roundabout this year!

Bangers and Cash

We are incredibly excited to repeat our most ambitious corporate challenge event in 2023: **Bangers and Cash**. This collaboration between Roundabout, artist Matt Cockayne and Becks and Co. will see another 21 corporate teams getting sponsored to drive 1092 miles from Sheffield to Munich, in cars adorned with beautiful bonnet artwork.

Following the rally is the art trail and auction dinner, with the event overall aiming to raise over **£100,000** for our charity. We're incredibly grateful to all sponsors, rally teams and local businesses who have supported this huge scale event.



My Support Worker made a big difference

“ When I first came to Roundabout, my anxiety was very high. It was hard for me to go to appointments alone or travel anywhere on my own to be honest. I was also scared about living in a new place and meeting new people. My support worker made a big difference. We did an assessment so she could find out more about me and what I needed support with. She helped me with things like applying for universal credit, quitting smoking, and getting support from IAPT to help with my anxiety. She even came with me to my first appointment.

Roundabout too, like going to Rother Valley to do the water assault course and water sports. Their incentive scheme is great – we can earn points for completing life skills sessions, keeping our place tidy and showing progress to independence. We can then exchange these points for something we’re working towards. For me, I’m working towards having a passport. My confidence has grown, and my anxiety is much better. Now, I’m aiming to get my own place. I really appreciate the friendly and supportive staff at Roundabout because without them, I wouldn’t be where I am today. ”

Josh

In the three months since I joined Roundabout, I’ve achieved a lot with my support worker’s help. I moved into a new place, started college, and got a job! I’ve also had fun outings with



Stock photo has been used for illustration purposes.



Supporting Sam has been a Rewarding Journey

“ When Sam* first arrived at Roundabout, I noticed his nervousness and reluctance to open up. Building trust took time, with numerous honest conversations where he shared insights into his identity, sexuality, and preferred pronouns. Witnessing Sam gradually become more comfortable has been amazing.

Initially hesitant, he eventually invited me in to hear him play. I was blown away by his talent and am hoping that with more reassurance, his confidence will reach the same level as his incredible skill.

As he navigates a new relationship and reconnects with his birth mother, Sam’s openness has allowed me to support him in managing his emotions and expectations. Looking ahead, Roundabout will assist Sam in moving to his own tenancy, when he feels ready.

I helped Sam to enrol in an animal care course at a local college, a move that significantly boosted his confidence. He has made new friends and developed a keen interest in an area that he intends to develop a career. He asked us if he could have a pet spider which we agreed to, so he got a tarantula called Spud! He was over the moon with this and has been so enthusiastic with showing me how to care for his new pet, and it’s been wonderful seeing his passion shine through.

I enjoy supporting Sam – he’s a joy to spend time with, and it’s amazing seeing the progress he’s making. I look forward to seeing him continue to grow and am so pleased that I’m able to help him get closer to living independently. ”

Clive, Dispersed Key Worker

*name has been changed

Sam’s musical talent is exceptional, and for his 18th birthday, I took him to a music studio.

Thank you!

Rebecca Allen Yoga
Mookau
Bank Park
All Seasons Interiors
Efficiency North
Bar Pina

Castle Owen
Urban Outfitters
Lloyds
Treehouse Board Game Café
Gravitate Accounting

Morgan Wills & Trusts
Bristol City FC
Sheffield Shoebox Appeal
Sheffield Wednesday FC
Scarborough Group International

Tesco
Kennedys
HSBC
NFU Mutual
Nestle

Thank you to trusts and foundations

We are thankful to all the trusts and foundations who have supported our charity, and helped improve the lives of young people at a time when they need us most.

Unrestricted/Core Costs

Albert Hunt Trust
Dixon Pitchfork Charitable Trust
Jongen Trust
Paul Grant Charitable
Spencer Charitable Trust
Sheffield Town Trust

Accommodation Expansion

B&Q Foundation
Gripple
Land Aid
Stewarts Law Firm
National Lottery Awards for All

Employment & Skills

Albert Hunt Trust
Company of Cutlers' Charitable Trust
HSBC
Cash for Kids
Sheffield Autism Partnership Network

Activities

Alpkit Foundation
Barclays Football via Sported
Yorkshire Sport

Rapid Rehousing

Alma Jean Henry Charitable Trust
Earl Fitzwilliam Charitable Trust
James Neill Trust
Sheffield Church Burgesses Trust
Violence Reduction Unit (South Yorkshire Office of the Police and Crime Commissioner)

Cost of Living Support

Asda Foundation
Hyman Winstone Foundation
Lord Barnby Foundation
Marks & Spencer
South Yorkshire Community Foundation
National Data Bank
Vodafone

Fundraising Support

JG Graves Charitable Trust
Sheffield Town Trust
Tramlines Trust



& Thank you!

To our
supporters,

who have given their time to help
fundraise and donate items to support
young people at Roundabout

To our
regular givers and
major donors,

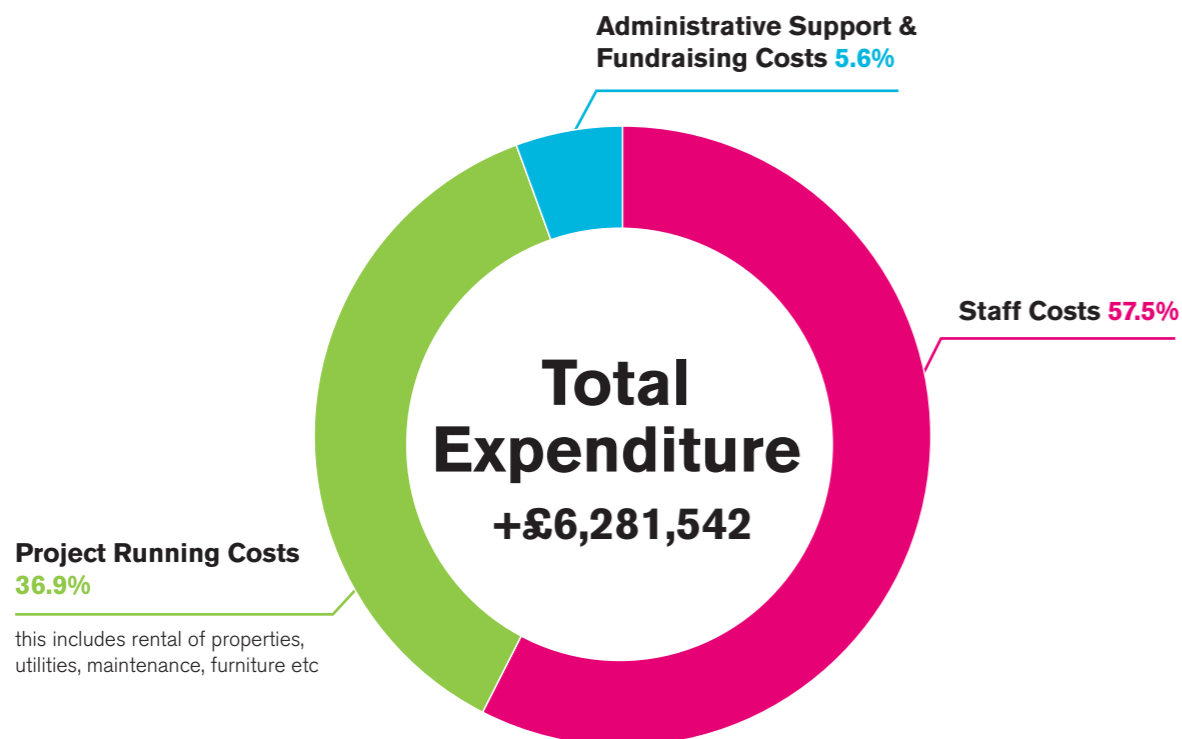
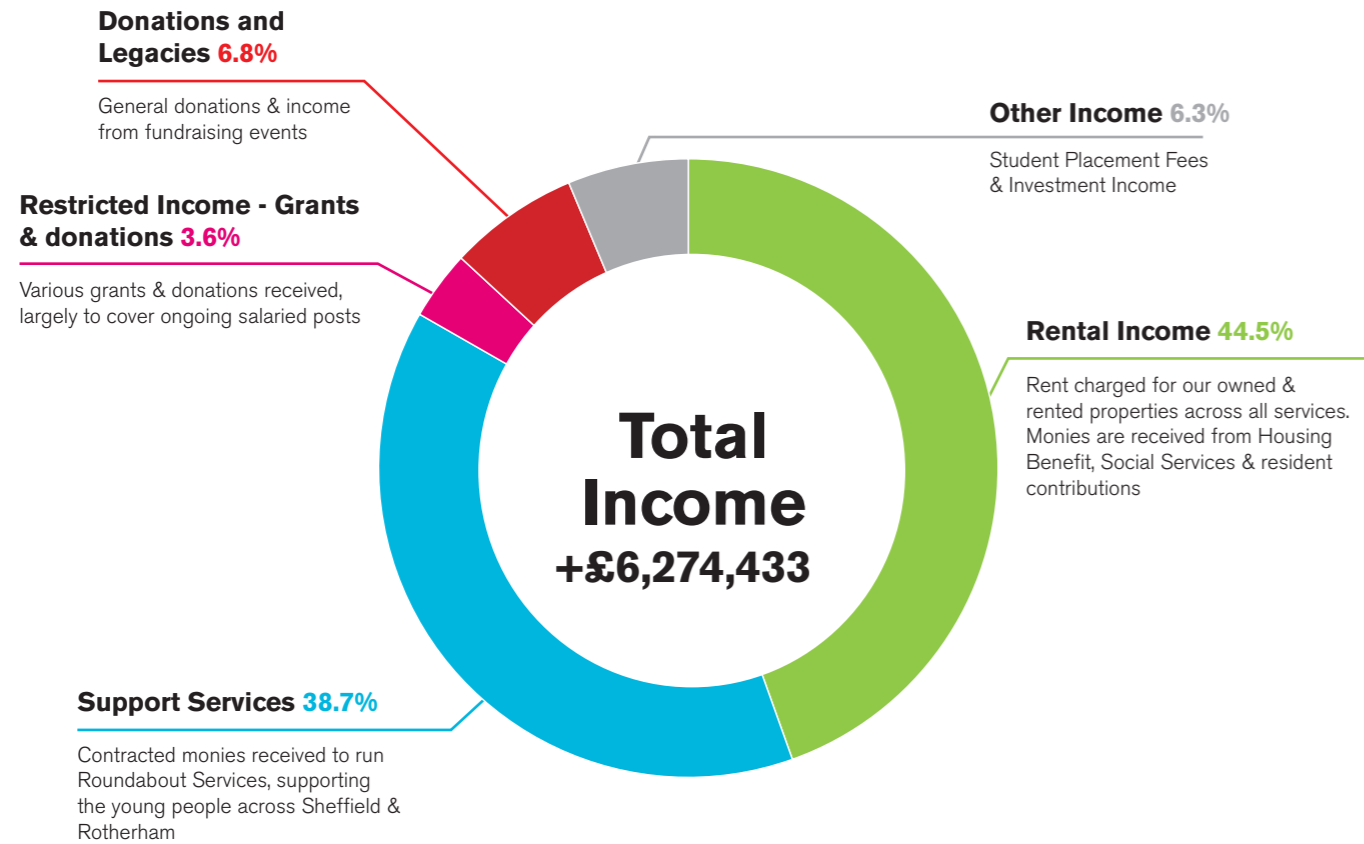
who enable us to plan for the future
and adapt our services to the ever-
changing needs of young people at
risk of homelessness

To our
staff, volunteers
and trustees,

for going the extra mile to support
young people on their journey to
independence

Financial Summary

For year end **March 2023**



“

During my time at Roundabout, I have overcome battles I never thought I could. It has greatly helped my mental health and the staff have helped me become a better person.

”



Reflection on the year

2023 has been a further year of significant growth and service extension. We have again increased our activity levels, including a full year of the new Dispersed Housing Service in Sheffield. Our Rotherham service provision also continues to grow. I am delighted to confirm that feedback from Commissioners in respect of service provision has been excellent.

Key milestones in 2023 are shown in this report, but my highlights are;

- Ofsted registration of all our services for Looked after Children
- The appointment of 4 new Trustees
- Continuing interaction with local Universities to use Student placements
- Another large scale Bangers and Cash fundraising event
- Maintaining a solid financial platform for long term sustainable service provision
- Witnessing the continuing good news stories from our service users and the life changing impact our services make on young people's lives

On behalf of my fellow Trustees, I would like to thank each and everyone of; our staff, volunteers, supporters and donors for helping to make Roundabout the inspirational organisation that it continues to be.

John Caldwell, Chair of Trustees



roundabout
YOUR LOCAL YOUTH HOUSING CHARITY



If you would like to support Roundabout and change the lives of homeless young people in South Yorkshire, please contact our Fundraising team:

0114 253 6753

fundraising@roundaboutltd.org

www.roundabouthomeless.org

Charity Number 1061313